



## ***PROTECTION AND SECURITY MEASURES AGAINST COVID-19***

*Because the safety of our employees and those who visit us is, and always has been, the / our priority!*

*Internal COVID-19 Security Plan in line with national and international best practices*



## OUR COMMITMENT

We will do everything to ensure that our facilities are in line with the guidelines of the World Health Organization (WHO) and the Directorate General for Health (DGS).

Herewith you will find the measures in force at Belmar Spa & Beach Resort.

If you wish, and for your convenience, we have a home service for Covid-19 tests. Please request this service at reception



## RESORT RECEPTION

- Masks are available for your protection.
- Provides updated information on the measures in force
- Gel dispensers in the various customer areas as well as at the reception
- Online check-in process to reduce the number of customer interactions
- TPA and counter regularly disinfected



## APARTMENTS

- Cleaning team equipped with personal protective equipment (mask and gloves).
- After cleaning and before occupation, a disinfection will be carried out.
- Option to prohibit people from entering the room (daily cleaning)



## COMMON AREAS

- Gel dispensers in the various customer areas as well as at the reception
- Cleaning several times a day of surfaces and objects in common use (including counters, light and elevator switches, doorknobs, etc.)
- Regularly disinfected
- The use of a mask is mandatory in all interior common areas.



## RESTAURANT AND BAR

- Effective cleaning and disinfection of tables is ensured after each customer rotation at the table.
- Payment for “room account” or contactless is encouraged in order to avoid handling notes and coins
- Team properly uniformed and with safety equipment (Mask or visor)
- Restaurant Menus laminated and disinfected after each use



## SPA

The Spa is in open.

- Team properly equipped with safety equipment (Mask or visor)
- Wider sun loungers in the indoor pool
- In the Gym, your attendance should be done keeping the security distance
- Cleaning and disinfection of swimming pools to be carried out with the usual procedure.

